

Fact Sheet

Elderly Affairs Division (EAD) Department of Community Services City and County of Honolulu

About us:

- Designated as an area agency on aging for Oahu under the Older Americans Act of 1965 by the State Executive Office on Aging.
- Planning and service area
 - Primarily urban
 - 75% of the State's total 60+ population
- Location: 715 South King Street, Suite 200, Honolulu 96813
 - 10 administrative staff, 12.5 direct service staff
 - Phone 523-4361, Fax 527-6895, email kmiyake@honolulu.gov

What we do:

- Planning, coordination, advocacy, funding of gap filling services
 - Receive \$6.5 million/year in state, federal and county funds
 - Develop area plan every 4 years
 - 32 contracts with 17 non-profit service provider agencies
 - Develop requests for proposals, contracts
 - Technical assistance, monitoring, evaluation
 - Served 7,650 frail with home & community based services, 24,800 seniors and 595 caregivers with supportive services.
 - Program development
 - CDBG, grants development, technical assistance
 - Coordinate delivery of services
 - Service provider, County, State, private agencies
 - Education/Awareness/Advocacy
 - Coalitions, boards, conferences, special events, media coverage
- Direct Services: Information and Assistance
 - Senior Hotline: **523-4545**
 - Outreach/home visits/client assessment
 - Information – face-to-face, fairs, presentations, newsletters, brochures, handbooks, website, media
 - Referral to services
 - Caregiver support

Elderly Affairs Division – 2003-2007 Area Plan priority issues and areas of concern

1. Life subsistence - adequate income, medical care, housing, food
2. Access to people, places, services - transportation, information and assistance
3. Supportive services for socially/economically disadvantaged vulnerable to illness, abuse, isolation, depression, institutionalization
4. Home & community based care for frail – State Kupuna Care core + federal Older Americans Act funded services
5. Caregiver support programs
6. Access to health/wellness activities, recreation, education, employment, volunteerism, spiritual support to maintain well being (stay healthy, feel useful, be self sufficient, maintain dignity)

Service Needs

Information and Assistance Aides Identification of Needs

1991	1995	1999	2005
<u>General</u>	<u>General</u>	<u>General</u>	<u>General (not prioritized)</u>
Transportation	Housing	Financial (Rx, medical, rent)	Transportation
\$ legal, repair, live in, finan. mgt	Financial (food, living expense)	Transportation	Housekeeping/chore
Housing	I&A	Chore	Meals, bathing
Personal care, Respite	Chore, transportation, socialization	Housing, FV (socialization)	Housing, case mgt
<u>Frail</u>	<u>Frail</u>	<u>Frail</u>	<u>Frail (not prioritized)</u>
Respite, companion, personal care	Personal care	Personal care	Housekeeping/chore
Transportation	Respite/family support	Respite, chore	Transportation, errands
Better discharge planning	Long term care	Case mgt, Transportation	Visits (monitor, social)

Information and Assistance Hotline Referrals

1991	1994	1999	2004	2005
Housing	Housing	Housing	Respite	Respite
HD Meals	Transportation	Respite	Housing	Housing
	Respite	Recreation	Case mgt	Transportation
	Welfare	Case mgt	Meals	Meals
	HD Meals	Transportation	Transportation	Case mgt

Trends

Ongoing trends noted by staff and service providers:

- 1) Advancing age resulting in frailty and increased chronic conditions.
- 2) Increase in clients requiring more one-on-one assistance as well as follow-up.
- 3) Demand for affordable rental units and for services in elderly housing projects, home-delivered meals, transportation, caregiver assistance, overnight respite, mental health services.
- 4) Increasing incidence of financial abuse, exploitation and neglect of seniors.
- 5) Continued staffing shortages, especially of multi-lingual workers.

Issues reported in FY 2004 that continue to be challenges in FY 2005:

- 1) Increased homelessness.
- 2) Awareness of hoarding behaviors that creates health and safety issues.
- 3) Need for counseling and placement services as families become unable to care for their aging loved one.
- 4) Rising health insurance and prescription medication costs and need for assistance with medication management.
- 5) Increased need for legal assistance for both clients and caregivers, health maintenance classes and other types of preventive services, and support for grandparents caring for minor grandchildren.
- 6) Continued reduction in the number of volunteers, especially for home-delivered meals, as those connected with the military are activated, deployed or are relocated.

New issues reported in FY2005:

- 1) Parents caring for adult children with disabilities between the ages of 50 and 59 who have expressed increasing concern about what will happen to their child when they are no longer able to provide care.
- 2) Need to develop collaborative responses to the reported increase in elder fraud and financial abuse.
- 3) Increasing concern of those who work with Waikiki service providers in caring for gay/lesbian seniors.

Emerging issues for FY 2006:

- 1) Impact of gas prices on transportation and other goods and services
- 2) Reduction in federal funding
- 3) Increased property taxes